

Pillars Local AI

*On-Prem. Always Secure.
Always Up.*

The Only On-Prem Conversational AI Built for Casinos

Pillars Local AI is a 100% on-premise, privacy-first AI platform engineered exclusively for the unique demands of tribal and commercial casinos.



Why IT Leaders Choose Pillars Local AI



Privacy-First Architecture

- No data leaves the property. Ever.
- Local processing ensures full control, compliance, and data sovereignty.



Augments—Not Replaces—Your Team

- Boost efficiency without bloating headcount.
- Automates repetitive IT support tasks, freeing up staff for strategic priorities.



Secure by Design

- Hardened against external vulnerabilities with a closed-loop infrastructure.



Real-Time Insights Without Cloud Latency

- Conversational interface surfaces system metrics, player activity, or device uptime in seconds.
- Delivers answers from siloed data sources—without complex integrations or cloud syncs.



Flexible & Future-Proof

- Designed to run on your existing infrastructure.
- Deployment on your terms- no lock-in, no forced upgrades.

Engineered for the Casino IT Stack

Whether your team is managing hundreds of slot machines, table game systems, surveillance feeds, or aging infrastructure, Pillars Local AI was built with your reality in mind.

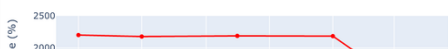
Actionable Recommendations

1. **Cap Comps and FSP:** Implement strict limits to reduce reinvestment rates to under 20%, starting with high-risk groups (65+, NY, Platinum).
2. **Review Player Tier Policies:** Adjust comp ratios for Gold/Platinum tiers to align with profitability goals.
3. **Regional Adjustments:** Audit NY and CA programs to reduce over-generosity.
4. **Monitor Q2 2025:** The recent drop is encouraging but still dangerously high.

👍 Helpful 🗑️ Not Helpful 💾 Save Query 📄 All Results 🔍 Debug View

Visualization #1 (Auto-corrected)

Quarterly Reinvestment Rate (Hosted Players)



7. Historical Reinvestment Rate (Quarterly)

Reinvestment rates peaked at 2202.06% in Q2 2024, then dropped to 1167.96% in Q2 2025.

Quarter	Total Comps + FSP (\$)	Total Theo Loss (\$)	Reinvestment %
Q2 2024 (Apr-Jun)	227,952,750.27	10,351,785.32	2202.06
Q3 2024 (Jul-Sep)	434,620,174.07	19,958,783.73	2177.59
Q4 2024 (Oct-Dec)	435,479,631.08	19,904,683.48	2187.82
Q1 2025 (Jan-Mar)	423,210,400.32	19,375,305.06	2184.28
Q2 2025 (Apr-Jun)	223,982,413.67	19,177,307.66	1167.96

- ✓ On-prem deployment for regulated environments
- ✓ Integrates with existing Pillars Platform apps
- ✓ Optimized for limited bandwidth environments
- ✓ Secure access controls and audit trails

Transform Reactive IT Into Proactive Insight

With two decades of gaming IT experience and solutions deployed across the U.S., Synergy isn't just a vendor, we're your partner in uptime, compliance, and innovation.



Let's Talk

